

Question: Would you recommend this hospital to your friends and family?

ORGANIZATION	LOCATION	Number of Beds	Response Rate	PERCENTAGE OF TOP BOX RESPONSES	TOTAL RESPONDENTS	NUMBER OF TOP BOX RESPONSES	SCALE	SURVEY VENDOR	SURVEY MODE(S)
Hospital Name	City, State	300+	33.6%	92.4%	763	705	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	300+	7.9%	91.8%	98	90	4 point	Vendor	Mail
Hospital Name	City, State	300+	22.8%	91.8%	643	590	0 to 10	Vendor	IVR, Text,Email
Hospital Name	City, State	300+	27.9%	90.6%	658	596	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	300+	35.4%	90.1%	868	782	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	100 - 199	22.1%	89.9%	79	71	4 point	Vendor	Email
Hospital Name	City, State	100 - 199	26.6%	89.0%	399	355	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	100 - 199	36.6%	86.5%	349	302	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	300+	28.9%	86.2%	1,074	926	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	100 - 199	38.8%	86.2%	370	319	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	50 - 99	30.6%	85.2%	304	259	4 point	Vendor	IVR, Text,Email
Hospital Name	City, State	200 - 299	18.2%	82.9%	76	63	4 point	Vendor	Telephone
Hospital Name	City, State	300+	32.6%	81.1%	254	206	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	300+	33.7%	78.1%	700	547	0 to 10	Vendor	Telephone, IVR, Text,Email
Hospital Name	City, State	200 - 299	49.3%	74.1%	1,770	1,311	0 to 10	Vendor	Email, Text
PARTICIPANT TOTALS					8,405	7,122			

Actual report shares organization name, location and vendor name

AVERAGE TOP BOX PERCENTAGE FOR PARTICIPATING ORGANIZATIONS 84.74%

Question: Overall Rating

ORGANIZATION*	LOCATION	Number of Beds	Response Rate	PERCENTAGE OF TOP BOX RESPONSES	TOTAL RESPONDENTS	NUMBER OF TOP BOX RESPONSES	SCALE	SURVEY VENDOR	SURVEY MODE(S)
Hospital Name	City, State	300+	33.6%	90.2%	748	675	0 to 10	Vendor	IVR,Email
Hospital Name	City, State	300+	7.9%	87.8%	98	86	0 to 10	Vendor	Mail
Hospital Name	City, State	300+	27.9%	86.9%	664	577	0 to 10	Vendor	IVR, Email
Hospital Name	City, State	300+	22.8%	86.7%	637	552	0 to 10	Vendor	IVR, Text,Email
Hospital Name	City, State	300+	28.9%	84.3%	1,061	894	0 to 10	Vendor	IVR, Email
Hospital Name	City, State	300+	33.7%	81.6%	735	600	0 to 10	Vendor	Telephone, IVR, Text,Email
Hospital Name	City, State	100 - 199	36.6%	81.0%	342	277	0 to 10	Vendor	IVR, Email
Hospital Name	City, State	200 - 299	18.2%	79.0%	76	60	0 to 10	Vendor	Telephone
Hospital Name	City, State	300+	32.6%	72.7%	689	501	0 to 10	Vendor	IVR, Email
Hospital Name	City, State	100 - 199	38.8%	70.1%	87	61	0 to 10	Vendor	IVR, Email
Hospital Name	City, State	200 - 299	49.3%	65.5%	1,770	1,159	0 to 10	Vendor	Email, Text
Hospital Name	City, State	100 - 199	22.1%	50.6%	79	40	0 to 10	Vendor	Email
PARTICIPANT TOTALS					6,986	5,482			

Actual report shares organization name, location and vendor name

AVERAGE TOP BOX PERCENTAGE FOR PARTICIPATING ORGANIZATIONS 78.47%

*The following organizations did not submit data for this question: XXXXX

CONFIDENTIAL: This report is exclusively available to participating organizations. Upon submitting data, all participants agreed to honor the confidential nature of the data and to only share this report within their organization.