The Interpreter Service Communication Flowsheet design enables easy documentation of the required interpreter services. The flowsheet is designed to lead the administrative or clinical user through the documentation process.

Using a cascading flowsheet, additional rows will appear to document necessary information. Visual cues, such as bold red letters, indicate that the row information must be completed to capture the required documentation.

Suppose a patient or their companion declines language or interpretation services (and it is documented). In that case, the Decline Interpreter section opens to language that explains the risk of declining interpreter services—see below.

There are risks if you choose to proceed without the help of a trained medical interpreter, offered to you free of charge. If you choose to proceed without our interpreter services or insist on using your own interpreter, you might risk:

- Medical errors not being interpreted properly
- Information being misunderstood, added to, or left out
- That personal health things you that you may not want to share (our interpreters protect your privacy)
- Others being told about your health conditions without your permission

Each of these risks could impact your ability to make informed decisions regarding your medical treatment and also our ability to get as much accurate information as possible from you or what it is you are experiencing or have experienced recently regarding your health.

In short, we recommend that you communicate with us through a trained medical interpreter.

(See Multi-lingual Decline Interpreter section for other languages)
To ensure our patients and their companions can make an informed decision, we offer multilingual translations to read the risks of declining in their preferred languages. The languages provided are Spanish, Polish, Vietnamese, Simplified Chinese, Russian, and Arabic available.