

THE EXPONENTIAL POWER OF CONNECTION

Elevating the human experience in healthcare

WHO WE ARE:

The Beryl Institute is the global community of healthcare professionals and experience champions committed to transforming the human experience in healthcare. As a pioneer and leader of the experience movement and patient experience profession for more than a decade, the Institute offers unparalleled access to unbiased research and proven practices, networking and professional development opportunities and a safe, neutral space to exchange ideas and learn from others.

Membership makes you part of the professional home for patient experience leaders.

[EXPLORE ALL OF OUR MEMBERSHIP LEVELS](#)

SUPPORT YOUR STAFF WITH INCLUDED MEMBERSHIP BENEFITS:



RESEARCH LIBRARY

Access the world's largest repository of evidence-based academic research and best practices on experience.



LIVE EVENTS

Connect with others on experience-related challenges through webinars, PX Chats, PX Connect and more.



SPECIAL INTEREST COMMUNITIES

Connect with other leaders committed to improving the patient experience in an identified role or area of interest.



LEARNING OPPORTUNITIES

Enjoy discounts on customized learning programs including preparation for professional certification.



PARTICIPATION

Contribute to publications, podcasts, presentations and conferences. Elevate your organization's visibility and commitment to experience.

EXPERIENCE DEFINED:

PATIENT EXPERIENCE

We define the patient experience as the sum of all interactions, shaped by an organization's culture, that influence patient perceptions across the continuum of care.

HUMAN EXPERIENCE

We believe human experience in healthcare is grounded in the experiences of patients & families, members of the healthcare workforce and the communities they serve.

WHAT OUR COMMUNITY IS SAYING...

"The Beryl Institute is a community of **like-minded healthcare professionals**, driven by the idea that patient experiences matter. There is a level of professionalism and structure in patient experience that is urgently needed. In my opinion, **The Beryl Institute is the answer.**"

Dwight W. McBee MBA, BSN, RN, CPXP,
Chief Experience Officer, Temple University Health System

"I love what The Beryl Institute stands for as well as the cause. I want to further the conversation and work being done at the Institute. To me, The Beryl Institute is the **resource center for all things patient experience.** Plus, I like the members!"

Jennifer R. Purdy,
Executive Director for Veterans Patient Experience, U.S. Department of Veterans Affairs

BY THE NUMBERS:



60,000+ COMMUNITY MEMBERS



6,900+ HEALTHCARE ORGANIZATIONS



1,500+ COMMUNITY-BUILT RESOURCES



220+ COUNTRIES REPRESENTED



110+ PXE CREDITS AVAILABLE THROUGH
WEBINARS & EVENTS

LEARN MORE AND JOIN OUR COMMUNITY
[THEBERYLINSTITUTE.ORG](https://www.theberylinstitute.org)